

## **PRODUCT WARRANTY FOR TECHLAM®**

“LEVANTINA TECHLAM, S.L.U.”, I.D. B-02948842, domiciled at Autovía Madrid-Alicante, km. 382, 03660 Novelda (Alicante-Spain), (hereinafter "LEVANTINA"), guarantees that its TECHLAM® products have passed strict quality controls, and will therefore be liable for a period of 25 years from the date of installation for any manufacturing defect in the products, in accordance with their nature and purpose and with the standards that regulate them, provided that these have been maintained in accordance with the manufacturer's recommendations.

For more information on the maintenance of TECHLAM® products, please contact our Technical Department.

In order to use this Warranty, it is essential to have the purchase invoice and to indicate the batch number of the product.

If the requirements for obtaining the Warranty are met, LEVANTINA will repair or replace the defective material. Should the Product be discontinued, LEVANTINA will select the most similar product in terms of appearance and quality that is available at the time of replacement.

### **Scope of the Warranty**

This Warranty does not cover defects caused by:

- Improper handling or installation. LEVANTINA is not responsible for damages to materials related to the installation process or that arise as a result of the installation process.
- Exposure of the product to the action of acids or corrosive substances, abnormal use or conditions or abuse in any way. Any damage caused by improper use or misuse, such as but not limited to: damage resulting from the transport of the product, damage caused by improper care and maintenance, breakage and other accidental impact damage, or deterioration resulting from other than recommended use.
- Performance of joints.

LEVANTINA shall not be liable for damage or injury caused by inadvertent acts, working conditions, architectural or engineering design, structural movements, acts of vandalism or accidents, nor for the cost of labour for the disassembly and assembly of materials, nor for the carrying out of any additional or complementary repairs or modifications that may be necessary for the repair of the product.

This Warranty does not cover and, accordingly, LEVANTINA disclaims any liability for any direct, indirect, punitive, incidental, consequential or other damages, including, but not limited to, damages for loss of profits arising out of the use or inability to use or display the product.

The Warranty service shall not apply if all the requirements set out in this document are not met or if the information provided by the end customer is false, incomplete or illegible.

LEVANTINA does not grant any additional guarantee whatsoever, except for that contained in this document and those derived from applicable laws, which may be applicable in the event of the non-conformity of the products with the contract, these being independent and compatible with this Warranty.